

SERVICE PRICE LIST STARTING FROM 1 APRIL 2019

Heating, cooling and gas

Service fees

	VAT 0 % €	VAT 24 % €
Copy of invoice	3,63	4,50
Payment arrangement	3,63	4,50
Payment reminder	5,00	
Collection visit fee	45,00	
Meter reading in connection with change of owner	Free	
Review of invoices for one year/metering point	17,47	22,00
Expert services and reviews concerning the metering point	79,84/h	99,00/h
Reports		
– District heating usage report once per year	Free	
– Usage report at the customer's request	16,13	20,00
Disconnection and reconnection of heating delivery		
– Disconnection during normal business hours between 8 a.m. and 4 p.m.	79,84	99,00
– Connection on the following business day after the order or later (order placed by 2.30 p.m. on the previous business day)	Free	
– Urgent connection during business days between 8 a.m. and 4 p.m. (order placed by 12 noon)	129,84	161,00

Technical service fees

	VAT 0 % €	VAT 24 % €
Inspection of an energy meter at the customer's request, in writing		
– Contracted water flow up to 6 m ³ /h	419,36	520,00
– Contracted water flow more than 6 m ³ /h	559,68	694,00
– Gas measurement	According to the costs incurred	
Energy consumption monitoring		
– Pulse connection during metering		
o Impulse output	69,36	86,00
o M-Bus output	69,36	86,00
– Pulse connection as a separate assignment		
o Impulse output	251,61	312,00
o M-Bus output*	251,61	312,00
– Making an EDI connection (MSCONS)/ metering point	8,00	9,92
– Online service for monitoring energy consumption, among other things	Free	
Technical customer service		
– Handover inspection of the property's customer equipment	120,16	149,00
– Condition inspection of the property's customer equipment	120,16	149,00
– Usage guidance for the property's heating or cooling system	79,84/h	99,00/h
– Operational inspection of the property's heating or cooling system	79,84/h	99,00/h
Review of district heating invoicing water flow		
– Review of water flow annually after the heating season	Free	
– Restricting the water flow at the customer's request	According to the costs incurred	

Changes to the connection

	VAT 0 % €	VAT 24 % €
Dismantling of the connection**	1500,00	1860,00
Modifications of the connection at the customer's request (ordered assignment)	According to the costs incurred	

* The bus output may require a meter replacement. The charge for the replacement is determined by the costs incurred.

** The price includes disconnecting the connection from the main line, plugging the property penetration, dismantling the internal line and removing the measuring centre. Other construction work not included.